

Operations Peer Group News

The latest information for Community Health Center Operations Staff



May 5, 2021

Need to Know

OPAC Operation Directors Peer Bi-Monthly Meeting: The Operation Directors will meet next on Tuesday, June 22, 2-3pm PT. Join [Zoom Meeting](#), or contact [Sonya Howk](#), with agenda items or questions.

OPCA COVID-19 Member Briefing: OPCA's next COVID-19 Member Briefing will be Wednesday, May 12, from 2-3pm PT. Join [Zoom Meeting](#), or for questions contact events@orpca.org

OPCA COVID-19 Vaccine Workgroup: The Vaccine Workgroup is now meeting once a month. Next meeting will be Wednesday, May 26, 8:30-9:30am PT. Join [Zoom Meeting](#), or for questions contact events@orpca.org

HRSA Tidbits

HHS Announces \$1 Billion from American Rescue Plan for Construction and Renovation Projects:

As part of the American Rescue Plan, HHS announced \$1 billion for HRSA-Health Center Program funded health centers to support major construction and renovation projects. Join the general overview session for applicants on **Thursday, May 6, from 11:30am-1pm PT** [Join the day of the session](#) or join by phone: 833-568-8864; when prompted, enter meeting/webinar ID: 160 936 3792.

Updated Health Center Program Site Visit Protocol (SVP): Updates to increase the SVP's effectiveness, clarity, consistency, and transparency. [See a summary of key changes](#). There are NO changes to the Health Center Program Compliance Manual. The updated SVP will be effective for all OSVs and LAL ID visits that start after May 28. HRSA will post the updated SVP and all related site visit tools online on May 27. Please contact your Project Officer with specific questions.

Federal Tort Claims Act Site Visit Action Plan Module for Grantees: Federal Tort Claims Act (FTCA) staff will use the [Action Plan module within the EHBs](#) to monitor post-site visit activities. All health centers participating in FTCA (virtual) site visits will receive additional details during the pre-site visit call. For questions on the Action Plan module or for EHBs-related assistance, [contact the HRSA Contact Center online](#) or call 877-464-4772.

American Rescue Plan Funding for Health Centers TA: Health centers have until May 31 to complete and submit American Rescue Plan Funding for Health Centers (H8F) award submissions in EHBs. The following resources are available to help you:

- [Steps to add your H8F grant to your EHBs portfolio](#)
- [H8F TA webpage](#)
- [American Rescue Plan Funding for Health Centers FAQs webpage](#)

NHSC New Site Application Open, Inactive Sites May Apply: The [2021 NHSC new site application cycle](#) is open for eligible health care sites that have never been approved as NHSC sites. This year's application is also open to formerly approved NHSC sites that have become inactive. **Applications are due at 8:59pm PT on May 25.**

Quarterly 340B Program Registration: [Quarterly 340B Program site registration is open from April 1 to 15](#). Health centers will be able to register a site that has been verified as implemented and with a site status reflected as “active” in EHBs Form 5B through May 28. [Email the 340B Prime Vendor Program](#) or call 888-340-2787 (Monday-Friday, 6am-3pm PT) to register a new site or ask questions.

Training & Learning Opportunities

OHA COVID-19 Vaccine Virtual Learning Collaborative: The OHA Transformation Center & the OHA Vaccine Planning Unit is hosting a [learning collaborative](#) for clinics newer to COVID immunizations every other Friday from noon-1pm. Contact [Bernadette Nativo](#) with questions.

Upcoming sessions:

- **May 14, noon-1 pm:** [Register here](#)
- **May 28, noon-1pm:** [Register here](#)
- **June 11, noon-1 pm:** [Register here](#)
- **June 25, noon-1 pm:** [Register here](#)

Addressing Financial and Legal Problems to Improve Mental Health During the Pandemic: Experts in social determinants of health (SDOH) and medical-legal partnership (MLP) interventions will discuss how financial strains are associated with suicide attempts and should be considered when assessing mental health interventions. **May 18, 10-11am PT.** [Register here](#)

2021 NWRPCA Virtual Spring Summit Formerly known as the Spring Primary Care Conference, this year's theme "[Illuminating Innovations in the Health Center Community](#)" emphasizes the remarkable developments that emerged from COVID-19 response. **May 19-21.** [More information and registration](#)

Affirming Diabetes Prevention for LGBTQIA+ People: This learning collaborative will help health centers improve their capacity to provide culturally affirming diabetes prevention programs for LGBTQIA+ patients. Four sessions: **May 5, May 19, June 2, and June 16, from 9-10:30am (PT).** [Learn more or register](#)

Utilizing Media to Talk about Unhealthy Relationships with Young People: Hosted by School-Based Health Alliance, a HRSA-funded NTTAP. **May 20, 11am-noon PT.** [Register here](#)

The Importance of Recognizing and Responding to Toxic Stress in Primary Care Settings: Hosted by the National Center for Farmworker Health, a HRSA-funded NTTAP. **May 25, noon-1pm PT.** [Register here](#)

Special Populations Roundtable – Health Center COVID-19 Vaccine Program: Hosted by several HRSA-funded NTTAPs. **May 7 and May 21 from 10-11am PT.** [Register here](#)

Other Resources

Opportunities Around Improving Staff Well-Being (PCPCH Standard 2.F): PCPCH Standard 2.F encourages practices to take steps to improve the overall well-being of their staff. Below are some upcoming and existing resources to help practices meet this standard.

- **Webinar: Staff Wellness, Vicarious Trauma & Burnout: Is It Real? What are the Differences?** **May 16 from 9-10:30am.** Hosted by the Primary Care Development Corporation. [Register here](#)
- **PCPCH Extra Guidance around Standard 2.F:** This [one-page document](#) provides extra guidance around meeting PCPCH Standard 2.F, includes strategies to improve patient vitality.
- **Staff Feedback Collection Tools:** The PCPCH Program encourages practices to collect feedback from their entire staff using a tool or method that is most relevant to them.
[Healthcare Team Vitality Instrument](#) (Institute for Healthcare Improvement)
[Provider & Staff Satisfaction Survey](#) (Institute for Healthcare Improvement)
[Employee Satisfaction Guide](#) (National Rural Health Resource Center)

[Healthcare Employee Engagement Survey Templates](#) (Survey Monkey)

Support for Reporting Electronic Clinical Quality Metrics: OHA and the Care Management Plus team at OHSU are offering [free technical assistance to Oregon clinics for electronic clinical quality metric \(eCQM\) reporting](#). If your organization is struggling with requirements for quality reporting programs, this is an opportunity for direct technical assistance and support. If you are interested, please fill out the registration survey at the link above. Questions, please contact [Michelle Bobo](#).

Free Online Trauma-Informed Approach Training Modules: [Trauma Informed Oregon](#) has created four FREE self-directed online [training modules on the foundations of a trauma informed approach](#). Each module includes a content video, an additional “Voices from the Community” video that highlights how trauma informed care is being implemented in a specific community, additional resources that you can read to further your learning, questions that can be used for personal reflection, and a content quiz followed by a certificate of completion.